

Aim and objectives The aim of this study was to use the functional resonance analysis method (FRAM) to compare the HP's role in the medication process in three countries using the same electronic health record (EHR) software.

Material and methods To compare the medication process across countries, field study observations were carried out by the same observer in the USA, the Netherlands and Denmark in hospitals using the EPIC Systems for the EHRs. FRAM, a way to describe outcomes using the idea of resonance arising from the variability of everyday performance, was used to illustrate and analyse the medication process. The FRAM model highlights the connection between the workflows involved in the medication process, and maps out functions, represented by hexagons and the associated aspects of each function, as well as interconnections between them. The aspects used are input (I), output (O), precondition (P), resource (R), control (C) and time (T).

Results When studying the FRAM model describing the medication process, differences between countries became apparent. HPs in Denmark take part in monitoring, such as medication reconciliation and medication review, whereas HPs in the USA and the Netherlands take part in medication verification, review of medication orders made in the hospital setting by physicians as well as monitoring. In the USA and the Netherlands, monitoring includes antibiotic stewardship, therapeutic drug monitoring as well as pharmacogenomics. In Denmark, HPs act as a resource for the physician in the monitoring process, whereas for both the USA and the Netherlands, the HP is in charge of both medication verification and monitoring.

Conclusion and relevance By comparing the hospital pharmacist's role across countries, the potential for extended use of hospital pharmacists emerged.

REFERENCES AND/OR ACKNOWLEDGEMENTS

Conflict of interest No conflict of interest

4CPS-367 IMPACT OF PHARMACEUTICAL CONSULTATION IMPLEMENTATION ON PHARMACEUTICAL INTERVENTIONS AND THE ROLE OF PHARMACISTS IN MULTIDISCIPLINARY TEAMS

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Background and importance Our hospital serves a population of 278 000, and we have, on average, 1500 monthly patient visits for drug dispensing. The pharmacists, working in this context, are responsible for activities such as analysing the patient's pharmacotherapeutic profile, prescribing drug dosages, identifying possible interactions between different drugs or natural products/foods, confirming the indication of the prescription and alerting to possible drug adverse effects. This process may originate more than one pharmaceutical intervention (PI). Since we implemented the pharmaceutical consultation (PC) in 2015, pharmacists have become specialists for specific pathologies (starting with hepatitis C) and are closely monitoring their patients. Currently, PCs have been expanded to HIV, oncology, neurology, biological drugs, among others. Although drug dispensation is still the main source of PIs, PCs plays an increasing crucial role.

Aim and objectives To characterise the PIs performed in the outpatient setting as an indicator of the PCs implemented.

Material and methods A retrospective analysis of PI data was conducted in the context of outpatient drug dispensation, from January 2017 to August 2020.

Results From January 2017 to August 2020, 3149 PIs were registered in 1453 patients. PIs have been growing annually as a result of PC implementation: 186 until 2017 (3 PC); 901 in 2018 (6 PC); 943 in 2019 (9 PC); and this year we have already done 2017. The infectious diseases specialty had the highest number of PIs (31%), followed by ophthalmology (26%), gastroenterology (17%), oncology (10%), biological drugs (7%), neurology (5%) and others (4%). Of all of the PIs, 61% were about compliance, 19% were about appointments and laboratory analysis, 4% related to missing medication prescriptions, 3% were about excessive duration of medications, notification of adverse drug reactions and drug interactions, 2% were related to changing the dose and 1% were due to therapeutic duplication and referral to the emergency department. From all PIs, 96% were accepted with modification (AwM—prescription/behaviour modified as suggested), 3% were accepted without modification (AoM—intervention accepted but with justified prescription/behaviour maintenance) and 1% were not accepted.

Conclusion and relevance As seen previously, the number of PIs has been increasing over time, which is in part justified by the implementation of PCs. Having 96% of PIs AwM clearly shows the pharmacist's impact, as part of the multidisciplinary team, in terms of patient compliance, quality of life and outcomes.

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4CPS-368 SYSTEMATIC REVIEW OF THE ASSOCIATION BETWEEN ANTICHOLINERGIC BURDEN AND XEROSTOMIA AND XEROPHTHALMIA

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Background and importance Xerostomia and xerophthalmia are described as common adverse effects of anticholinergic drugs. Recently, anticholinergic scales had been developed to measure the anticholinergic burden, the accumulative effect of anticholinergic drugs. It is not known whether anticholinergic burden could be correlated with xerostomia and/or xerophthalmia.

Aim and objectives The objective was to collect the evidence of the association between anticholinergic burden calculated by different anticholinergic scales or anticholinergic drug use and xerostomia and/or xerophthalmia.

Material and methods A literature search was performed in MEDLINE, EMBASE and CINHALL using terms such as elderly, aged, 80 and over, anticholinergic drugs, anticholinergic burden, xerophthalmia, dry eye, dryness mouth, xerostomia, hyposalivation and dry mouth. Clinical trials and observational articles were selected. The following variables were collected: number of patients, anticholinergic scales used, study duration and statistical association between xerophthalmia or xerostomia and anticholinergic burden or anticholinergic drug use.